

Banking, Financial Services & Insurance (BFSI)

Raise service levels and meet regulatory requirements.



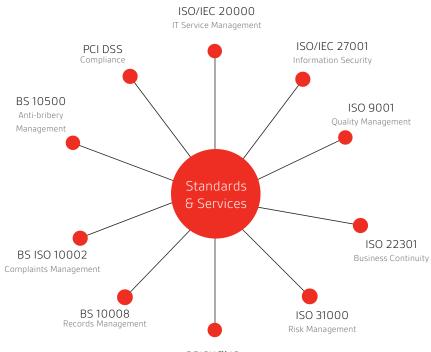
...making excellence a habit."

Raise service levels, improve risk management and meet regulatory requirements.

In an increasingly uncertain economic and regulatory environment BSI's products and services can provide assurance and embed systems, processes and values to help protect the business and its customers.

These standards reduce risk, create efficiency and can provide a common language for the global banking and financial services sector. The cost of compliance is increasing with more than 85% of compliance officers expecting the focus on managing regulatory risks to rise.

Service portfolio for Banking, Financial services & Insurance



BRISK [™] IS Risk Assessment for Information Security

Applicable standards for Banking, Financial services & Insurance

BS ISO/IEC 27001:2013

Information technology. Security techniques. Information security management systems. Requirements.

BS EN ISO 22301:2014

BS EN ISO 22301:2014. Societal security. Business continuity management systems. Requirements

BS ISO 31000:2009

BS ISO 31000:2009. Risk management. Principles and guidelines.

BS ISO/IEC 20000-1:2011

Information technology. Service management. Service management system requirements



A simple guide for your certification journey with BSI.

Understanding	Implementing the solution	Getting certified	Making excellence a habit
Information gathering & Calcu- lating the benefits	Preparing the organization & implementation plan	Running the system & moni- toring	Looking for oppor- tunities for continual improvement
Understand the standard, certification and your business requirements	Train your team, ensure the organization understands the principles and review current business practice	Review the system to ensure it meets the standard's requirements	Celebrate and promote your certification, then review the systems and processes
Your BSI contact	Your BSI contact	Your BSI contact	Measuring the
BSI's website and brochure	'Implementing & implementer training	BSI Gap Analysis	effectiveness of your standard Implementation book
Standard/subscription		'Internal Auditor training	book
services	Standard - Implementation	2	BSI's BSI's Entropy™
	Guidance	BSI's Entropy™ Software	Software helps you
Features and Benefits		helps you effectively	effectively manage
Guide	Self-Assessment checklist	manage your systems and drive performance	your systems and drive performance
Webinars & Case studies	BSI's Entropy™ Software	and unve performance	performance
	helps you understand the	BSI will carry out a	
Benefits your business	requirements and track	system and document	
	progress	assessment plus a	
Management briefing		system effectiveness	
	Compare your activity with	assessment	
	the requirements, then prepare a gap analysis report	BSI Certification	
	hichaic a dah anaiyara ichort	Assessment	
	Guide to the implementation		
	& auditing	'Lead Auditor training	
	BSI's Entropy™ Software		
	helps you identify the		
	gaps in your system		

If you are new to management systems, then we know this may seem rather daunting at first. But don't worry just pick up the phone to speak to one of our people at +91 11 2692 9000 or mail to info.in@bsigroup.com

Trainings for banking, financial services and insurance sector

When you train with us, you're training with the very best in the business. Our people can train yours not only to recognize excellence, but to maintain and build on it through continual improvement.

Quality Management

ISO 9001 Introduction Training	1 Day
ISO 9001 Internal Auditor Training	2 Days
ISO 9001 Implementation Training	2 Days
ISO 9001 Lead Auditor Training	5 Days

Business Continuity Management

ISO 22301 Implementation Training2 DaysISO 22301 Lead Auditor Training5 Days	ISO 22301 Introduction Training	1 Day
ISO 22301 Lead Auditor Training 5 Days	ISO 22301 Internal Auditor Training	2 Days
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	ISO 22301 Lead Auditor Training ISO 22301 CLIP Training	5 Days 5 Days

Complaints Handling Management

ISO 10002 Implementation Training	1 Day
ISO 10002 Internal Auditor Training	2 Days

IT Service Management

ISO/IEC 20000 Introduction Training	1 Day	
ISO/IEC 20000 Internal Auditor Training	2 Days	
ISO/IEC 20000 Implementation Training	2 Days	
ISO/IEC 20000 Lead Auditor Training	5 Days	
Information Security Management		

ISO/IEC 27001	Introduction Training	1 Day
ISO/IEC 27001	Internal Auditor Training	2 Days
ISO/IEC 27001	Implementation Training	2 Days
ISO/IEC 27001	Lead Auditor Training	5 Days
ISO/IEC 27001	CLIP Training	5 Days

Risk Management

ISO	31000	Introduction Training	1 Day
ISO	31000	Implementation Training	2 Days





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