

# Lean Six Sigma



Is **99%** good enough and what does **1% mean?**

Many organizations would be more than happy with 99% efficiency.

However, Lean Six Sigma drives companies even further than this.

**What does that extra 1% look like for organizations like yours?**



575,342

letters undelivered  
by the Royal Mail  
each day

Source: Royal Mail



120 million

aluminium cans which  
could be recycled  
per year

Source: Envirowise



153,424

Unprocessed Direct  
Debits each day

Source: BACS



11,254  
cars recalled in the  
UK per year

Source: SMMT



10 million

incorrect medical  
prescriptions issued  
each year

Source: Health and Social Care Information Centre



240

delayed trains per  
day in the UK

Source: Network rail



6,246

UK flight passengers  
losing baggage  
per day

Source: CAA



3.5 million

litres of water saved per  
day from broken pipes  
in the UK

Source: Ofwat



54,797

delayed flights  
per year

Source: CCA



806,000

tonnes of office waste  
which could be  
recycled

Source: Envirowise



No electricity for  
7 hours  
per month

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Sources:

SMMT: [www.smmt.co.uk](http://www.smmt.co.uk)  
BACS: [www.bacs.co.uk](http://www.bacs.co.uk)

NHS Confederation:

[www.nhsconfed.org](http://www.nhsconfed.org)  
Royal Mail: [www.royalmail.com](http://www.royalmail.com)

Health and Social Care Information

Centre: [www.hscic.gov.uk](http://www.hscic.gov.uk)  
Envirowise: [www.enviro-wise.co.uk](http://www.enviro-wise.co.uk)

Network Rail: [www.networkrail.co.uk](http://www.networkrail.co.uk)

Ofwat: [www.ofwat.gov.uk](http://www.ofwat.gov.uk)