



**bsi.**



By Royal Charter



Learn in a way that works for you:

Classroom-based

Live online

On-demand eLearning

In-house

# BSI Academy Courses and qualifications 2023



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# Progress towards your ideal future

At the BSI Academy, our focus is on supporting you to build knowledge and skills to add more value to your organization, whilst developing your career.

Our range of learning solutions span Digital, Health, Safety and Well-being, Quality Management, and Sustainability. Delivered in person, online or on-demand – our courses lead to globally recognized BSI qualifications that enable you to increase skills and demonstrate your value to your organization.

I'm proud to be part of the BSI team which provides access to impactful learning and development allowing you to develop and grow.

We look forward to supporting you on your learning journey with BSI.



**Chris Wright**

Commercial Learning Director,  
BSI Academy

# Qualifications and career pathways



## Qualifications from BSI – A mark of trust for your expertise

Qualifications validate your expertise as you build a career in your chosen field. At BSI, we provide exciting and innovative qualifications to build your skills and knowledge.

### Auditor and Lead Auditor qualifications

#### Practitioner

A Practitioner qualification demonstrates your audit skills ensuring conformance and effectiveness. This qualification shows your commitment to your profession and career projection. Practitioner level qualifications are available for auditing and lead auditing courses from our range.

#### Professional

A Professional qualification builds on learning from the practitioner stage. Holders of these qualifications demonstrate their higher-level audit skills, critical thinking skills and demonstrate your competence and career aspirations.

#### Certified Professional

By becoming a Certified Professional you show you have reached the pinnacle of your learning, with trusted credentials which are aligned to the most senior roles in your organization.

#### Available for:

- ISO 9001
- ISO 14001
- ISO 45001
- ISO 27001
- ISO 13485
- ISO 22301
- ISO 20000
- ISO 50001

[View all auditor qualifications](#)

### Distance Learning Programmes

A qualification from BSI demonstrates to your employer and customers that your knowledge has been validated.

#### Diploma in Quality Management

Aimed at beginners, this diploma focusses on ISO 9000 covering Fundamentals and Vocabulary, and ISO 9001 Requirements for a Quality Management System (QMS). It also considers the 7 Quality Management Principles as the foundation for a QMS.

#### Certificate in Business Continuity Management

Obtain a detailed understanding of the key terms, definitions and requirements that can help your organization implement better business continuity planning and delivery.

#### NEBOSH National Diploma in Environmental Management

Learn how to develop and implement effective environmental management systems and discover the main elements of UK and EC legislation for environmental protection, and general principles of the management of environmental and pollution control.

#### NEBOSH International Diploma in Environmental Management

Develop and implement effective environmental management systems (EMS) within your organization. Learn the relevant expertise, wherever in the world you work, and feel empowered to positively influence EMS and practice at every organizational level.

#### Sharing your success

Once qualified you can share and showcase your success easily and securely with your employer, colleagues and friends via our secure blockchain portal.

[View distance learning programmes here](#)



# Organizational learning and development

As a leading business improvement partner, we work with organizations like yours to understand your development needs, creating training programmes to align with and meet your strategic objectives. We excel at delivering training as an enterprise-wide solution – across multiple departments, sites and regions – using a blended mix of courses and delivery methods.

As the creator of the world's leading standards, we offer the most comprehensive suite of management systems and business improvement training aimed at empowering your people, at any level, to increase productivity and enhance business performance.

## Client success stories

### Restore Digital

Restore Digital, the largest UK owned records management company, has built a culture of quality and continuous improvement, underpinned by outstanding internal auditor training programmes from BSI. Simon Morgan explains how partnering with BSI has brought expertise, experience, and confidence to their internal auditors.

### The AA

One of Britain's most well known organizations, The AA has completed several programmes with BSI Training. The AA identified six distinctive characteristics of BSI's training for their management systems standards. Read Mark Braham, Head of Business Assurance at the AA, describe the AA's learning journey and discover why he chose BSI.

### Coca Cola Enterprises

Read about how since receiving Lean Six Sigma training from BSI, Coca Cola have climbed 39 places in "UK top 50 Call Centres", achieved 3rd place for most improved UK Call Centre and improved their end-to-end customer experience.

### Nippon Gohsei

After undertaking Lean Six Sigma training with BSI the benefits gained were immediately apparent. With qualified members of staff sharing a common understanding of improvement tools, they were able to apply them to the business from everyday problem solving to critical projects.

### Glasgow Airport

Head of Assurance, Gillies Crichton, attended an ISO 22301 (Business Continuity Management) Lead Auditor training course with us which helped him to conduct audits in a more efficient way, meaning the organization can be confident that their business continuity plans are up to scratch.

Read all our case studies

[Discover more here](#)





# Digital trust

Protecting information and creating digital trust for customers and your supply chain is increasingly important. Organizations need to ensure they secure personal data and commercially sensitive information from business risk and vulnerabilities.

With our range of digital trust courses and qualifications, we can help you gain the knowledge and skills you need to build resilience around your information security management.

**New to 2023 – ISO/IEC 27001 has changed.**

ISO/IEC 27001 has been updated to reflect the evolution of business practices such as remote working and has simplified how organizations map the controls for different stakeholders. Our range of courses will provide you with the knowledge required to update and manage your Information Security Management System (ISMS) when certifying to ISO/IEC 27001:2022.

[Find out more](#)

## Information security ISO/IEC 27001

Protecting personal records and commercially sensitive information is critical. ISO 27001 helps you implement a robust approach to managing information security (infosec) and building resilience.

## Cyber security

Accredited training courses that can help you get the knowledge and skills needed to build resilience around information security and data management. From beginner to advanced courses, we've got you covered.

## Digital forensics

We offer a range of specialist training courses around eDiscovery and digital forensics, to enhance your knowledge and support you to professionally develop.

**Coming soon:** Internet of Things (IoT) Fundamentals

Contact us now to talk through your requirements: **0345 086 9000**

## Cloud security

Our training helps manage cloud security risk. From cloud control implementation and auditing techniques to defining roles and responsibilities for data in the cloud, we'll help you gain confidence in cloud services.

## Privacy and data protection

In today's changing regulatory landscape, make sure you're best prepared to protect personal information and become a recognized privacy professional.

## Business continuity ISO 22301

Learn about a best practice framework for identifying potential threats, evaluating their impact and developing capability to minimize the impact of disruption.



# Health, safety and well-being

Whatever the size or nature of your organization, quality occupational health and safety training is vital to success.

We can support you with a range of courses and qualifications to help you gain the confidence and competencies to minimize occupational and health risks to all stakeholders.

## Health and safety ISO 45001

Explore training courses covering:

- Requirements
- Implementation
- Internal Auditor
- Lead auditor
- Management Briefing

## Coming soon

- Core knowledge
- Energy
- Human factors
- Management systems
- Transport
- Digital
- High hazard
- Incident management
- Occupational health
- Workplace

## Psychological health and safety at work ISO 45003

Learn how to manage psychosocial risk across your organization as part of your overall occupational health and safety management system.

Contact us now to talk through your requirements: **0345 086 9000**





# Quality management and business excellence

Quality and business excellence training will provide you with an awareness of systems, tools and techniques to implement and audit against a variety of standards.

Improved organizational performance, increased customer satisfaction and competitive advantages can be gained through training and qualifications in this practice area.

## Quality management ISO 9001

Explore courses covering:

- Requirements
- Implementation
- Auditor
- Lead auditor
- Management Briefing

## Asset management ISO 55001

Learn about how to establish and manage an Asset Management System to improve operating results, performance and improve your bottom line.

## Collaborative Relationships ISO 44001

Learn how to challenge and innovate to get the best out of partnerships and deliver real benefits – achieve greater efficiency.

## Risk management ISO 31000

Whether you work in a public, private or community enterprise, you can benefit as it applies to most business activities including planning, management operations and communication processes.

## Lean Six Sigma

Lean Six Sigma is a two-staged approach which drives continual improvement in organizations and strives towards greater than 99% efficiency. Learn to keep your business processes lean and boost customer satisfaction in the process.

## Business continuity ISO 22301

Learn about a best practice framework for identifying potential threats, evaluating their impact and developing capability to minimize the impact of disruption.

## Facility management ISO 41001

Looking to embed consistent and effective Facility Management? Learn how your organization can improve FM performance and manage its risks, whilst increasing quality.

## Service management ISO 20000

Internationally recognized, ISO 20000 is the best practice framework for a service management system that helps you to provide a consistent, reliable service.

Contact us now to talk through your requirements: **0345 086 9000**





Give complete confidence to your customers, employer and supply chain that you have the desired skills and competence in sustainability. With a BSI qualification or training course you can demonstrate that you have the aptitude to help make a difference to issues that are important to you and your organization.

### New to 2023

#### Sustainability evaluator

Explore key topics using our sustainability evaluator to assess where you are in your journey and discover what comes next.

[Get started](#)

#### Carbon reduction hub

Plan the steps your organization needs to take to reduce its carbon footprint and achieve the UK's net zero goals.

[Explore the hub](#)

# Sustainability

### Carbon neutrality PAS 2060

Carbon neutrality means not adding new greenhouse gas emissions to the atmosphere. Discover our training in this area and help your organization on the Road to Net Zero.

### Environmental management ISO 14001

Environmental management is no longer a moral choice but a business necessity. An Environmental Management System helps you drive sustainable growth, stimulate innovation and gain access to new markets.

### UN SDGs

This course will help you understand the purpose and gain awareness of the United Nations (UN) Sustainable Development Goals (SDGs) for your organization.

### Energy management ISO 50001

Learn how to establish, implement and maintain an Energy Management System using a range of technical and non-technical tools and techniques.

### Sustainable events management ISO 20121

Sustainability Management for Events turns concepts into common sense solutions. Gain skills to design, implement and maintain a management system to deliver immediate results.

### Coming soon

- Social accountability
- Energy
- Institutional governance
- Regulated qualifications
- Green finance
- High hazard
- Supply chain
- Modern slavery

Courses and qualifications in sustainability [View all sustainability courses here](#)





# Governance, Risk and Compliance

Our Governance, Risk and Compliance (GRC) courses will provide you with an awareness of the processes you can implement to help your organization achieve business objectives and act with integrity.

Gain the knowledge and skills needed to embed good business practices into everyday life - enabling your organization to seize opportunities, stay ahead of uncertainty, and meet stakeholder expectations.

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## Business continuity ISO 22301

Learn about a best practice framework for identifying potential threats, evaluating their impact and developing capability to minimize the impact of disruption.

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## Facility management ISO 41001

Looking to embed consistent and effective Facility Management? Learn how your organization can improve FM performance and manage its risks, whilst increasing quality.

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## Social Accountability SA8000

Learn the fundamentals of SA8000 and how to audit, implement, or manage an SA8000 aligned management system.

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## Delivering Inclusive Products and Services

Learn more about vulnerability and inclusion in the workplace, and be able to identify individuals in a vulnerable situation, identifying the risk factors that may give rise to vulnerability.

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## Risk management ISO 31000

Whether you work in a public, private or community enterprise, you can benefit as ISO 31000 to most business activities including planning, management operations and communication processes.

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## Modern slavery

Gain awareness and knowledge of modern slavery and modern slavery practices, introducing a risk-based approach to managing the risk of modern slavery outlined in BS 25700.

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## Sustainability

Give complete confidence to your customers, employer and supply chain that you have the desired skills and competence in sustainability.

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## Remote Auditing

Discover the processes and procedures required to perform remote audits, including the use of ICT to optimize the audit effectiveness and efficiency and support and maintain the integrity of the audit process.

Contact us now to talk through your requirements: **0345 086 9000**



# Built environment

## Sector specific training

In addition to tackling key topics, our offering also provides a wealth of sector specific courses and qualifications, designed to meet individual sector needs.

Explore our latest range of courses, designed to help you grow and develop in your relevant sector.

- Built environment
- Energy
- Food and retail
- Government
- Healthcare and life sciences
- ICT
- Manufacturing
- Transport and mobility

### Building Information Modelling (BIM)

Across the built environment, from housing, industrial, commercial, hospitals and schools, to civil engineering, infrastructure and urban spaces, our standards and training are designed to help you build resilience, embrace new technologies and be fit for the future.

### Environmental management ISO 14001

Explore how to operate more sustainably and join the carbon reduction initiative.

### Health and safety ISO 45001

Gain the confidence and competencies to mitigate occupational and health risks to all stakeholders.

### Quality management ISO 9001

Explore training courses covering:

- Requirements
- Implementation
- Auditor
- Lead auditor
- Management Briefing

### Information security ISO 27001

Protecting personal records and commercially sensitive information is critical.

### Coming soon

- BS 99001 Quality management in the Built Environment
- Smart Cities
- Additional BIM eLearning

Contact us now to talk through your requirements: **0345 086 9000**



# Energy

Improving energy efficiency has never been more important. Reducing energy use doesn't just make economic sense, but it also makes social and environmental sense, too. Our courses can help you address these issues in your organization.

## Carbon neutrality PAS 2060

Carbon neutrality means not adding new greenhouse gas emissions to the atmosphere. Discover our training in this area and help your organization on the road to net zero.

## Information security ISO/IEC 27001

Protecting personal records and commercially sensitive information is critical. Explore how we can help you with training and qualifications.

## Energy management systems ISO 50001

Learn how to establish, implement and maintain an Energy Management System using a range of tools and techniques.

## Environmental management ISO 14001

An Environmental Management System helps you drive sustainable growth, stimulate innovation and gain access to new markets.

## Quality management ISO 9001

Explore training courses covering:

- Requirements
- Implementation
- Auditor
- Lead auditor
- Management Briefing

## Health and safety ISO 45001

Health and safety training is vital to success. Gain the confidence and competencies to eliminate occupational and health risks to all stakeholders.

# Government

BSI works with international, central and local government and public services to enhance infrastructure, provide innovation and support public policy.

## Quality management ISO 9001

Explore training courses covering:

- Requirements
- Implementation
- Auditor
- Lead auditor
- Management Briefing

## Health and safety ISO 45001

We support you with a range of training and qualifications to help gain the confidence and competencies to eliminate occupational and health risks to all stakeholders.

## Information security ISO/IEC 27001

Protecting personal records and commercially sensitive information is critical. Explore how we can help you with training and qualifications.



## Environmental management ISO 14001

We can support your objectives on environmental management and sustainability. Our training will help you explore how to operate more sustainably and join the carbon reduction initiative.

## Business continuity ISO 22301

Learn about a best practice framework for identifying potential threats, evaluating their impact and developing capability to minimize the impact of disruption.

Contact us now to talk through your requirements: **0345 086 9000**

eLearning now available:

**Explore our eLearning and Distance Learning courses on [page 16](#)**

# Food and retail

Access new markets, grow your current contracts and engage retailers and distributors by providing assurance, certification and training for the safety and sustainability of your operation. BSI is a leading certification and training provider for a wide range of food safety and business standards across the entire food and beverage supply chain – including Global Food Safety Initiative (GFSI) recognized standards such as BRCGS and FSSC 22000.



## **BRCGS Global Standard**

Developed with the Standard Managers and in line with new issues of the Global Standards, BRCGS training courses provide delegates with the most up-to-date information.

## **ISO 22000:2018 Food Safety Management Systems**

Our ISO 22000:2018 Food Safety Management Systems courses are activity-based, resulting in a deeper understanding of the material and a greater, immediate impact on job performance.

## **Food safety culture**

Encouraging the right behaviours and actions within a food organization has become known as a culture of food safety. While the concept isn't new, the path to a culture of food safety hasn't always been clear.

## **BSI Catering Food Safety Certification**

Specifically developed by BSI to meet an industry need for catering operations. It fills the gap between traditional food safety standards and legal compliance.

## **FSSC 22000 Food Safety Management Systems**

Food Safety System Certification 22000 (FSSC 22000) is a robust, ISO-based, internationally accepted certification scheme for auditing and certification of food safety.

## **Hazard Analysis Critical Control Points (HACCP)**

HACCP is a risk management tool and is primarily used to manage food safety risk, enabling you to identify hazards and implement internationally recognized food safety hazard controls to manage the risks.

## **PAS 96:2017 Food Defence (TACCP) Guidance**

PAS 96 aims to assure the authenticity of food by minimizing the chance of an attack by performing a threat assessment of your organization.

## **Food Safety Foundation Qualification**

Food Safety Foundation is suitable if you are new to a role in food and need to understand the principles of food safety and hygiene, HACCP and Allergens.

Contact us now to talk through your requirements: **0345 086 9000**



# Healthcare and life sciences

Our medical devices courses allow you to have a detailed look at some of the most important sections of bringing a successful product to market within this highly regulated sector.



## We are:

- A designated EU Notified Body
- A UK Approved Body
- An accredited ISO 13485 Certification Body
- A recognized Auditing Organization under the Medical Device Single Audit Program (MDSAP)
- A globally recognized certification body

## Global market access

Medical Device Single Audit Program (MDSAP):  
Fundamentals and Readiness

## ISO 13485 training courses

- Introduction
- Requirements
- Clause by Clause
- Implementing
- Internal Auditor
- Lead Auditor

## CE marking courses

- Requirements of the Medical Device Regulation (MDR) for CE Marking
- Implementation of the Medical Device Regulation (MDR) for CE Marking
- Requirements of the In Vitro Diagnostic Regulation (IVDR) for CE Marking
- Implementation of the In Vitro Diagnostic Device Regulation (IVDR) for CE Marking
- IVD Directive (IVDD) to IVD Regulation (IVDR) Transition
- Introduction to Medical Device Software

## Specialist training courses

- Clinical Evaluation for Medical Devices
- ISO 14971:2019 Risk Management for Medical Devices: Requirements
- Manufacturing Process Validation for Medical Devices: Introduction to Concepts and Methods
- Performance evaluation and clinical evidence for In Vitro Diagnostics (IVDs)
- Post Market Surveillance and Vigilance under MDR and IVDR
- Technical documentation for In Vitro Diagnostic Devices (IVDs)
- Technical documentation for the Medical Device Regulation (MDR)

Contact us now to talk through your requirements: **0345 086 9000**



# ICT

Our products and services will help you to deliver systems that are reliable, secure and of high quality, meeting or exceeding stakeholder expectations and helping you to achieve industry compliance and best practice. Training is vital to ensuring your organization is operating safely and sustainability.

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## Information security ISO/IEC 27001

Protecting personal records and commercially sensitive information is critical. Explore how we can help you with training and qualifications.

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## Environmental management ISO 14001

Explore how to operate more sustainably and join the carbon reduction initiative.

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## Business continuity ISO 22031

Our training will help you explore how to operate more sustainably and join the carbon reduction initiative.

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## Health and safety ISO 45001

Gain the confidence and competencies to eliminate occupational and health risks to all stakeholders.

Contact us now to talk through your requirements: **0345 086 9000**





# Manufacturing

Whatever you manufacture you need to make sure that your products are of consistent high quality. Using standards will help you to comply with regulations, avoid product failures and recalls, and help you enter new markets.

## Quality management ISO 9001

You can cut costs, boost efficiency and keep customers confident with one of our ISO 9001 Quality Management courses.

## Carbon neutrality PAS 2060

Discover our training in this area and help your organization on the road to net zero.

## Health and safety ISO 45001

Gain the confidence and competencies to eliminate occupational and health risks to all stakeholders.

Contact us now to talk through your requirements: **0345 086 9000**

## Lean Six Sigma

Learn the tools and philosophies that underpin Lean Six Sigma to provide a perfect way of building a sustainable improvement culture and level of process excellence.

## Business continuity ISO 22301

Learn about a best practice framework for identifying potential threats, evaluating their impact and developing capability to minimize the impact of disruption.



# Transport and mobility

## Automotive

From standards to testing, auditing, certification, training and professional services, BSI's portfolio of dedicated automotive and mobility services is designed to improve quality management, optimise your supply chain, protect your employees, manage your environmental impact and build resilience within your organization, not only for today but for tomorrow and beyond.

## Automotive Training Courses IATF 16949

The global technical specification and quality management standard for the automotive industry. This course outlines everything you need to know about achieving best practice when designing, developing, manufacturing, installing or servicing automotive products.

[Discover more here](#)

### Complementary courses include:

- Environmental management ISO 14001
- Information security ISO/IEC 27001
- Energy management ISO 50001
- Health and safety ISO 45001

## Aerospace

We have the expertise and global coverage to train and certify to the AS 9100 series of quality standards.

## Quality management AS 9100

Explore training courses covering:

- Requirements
  - Implementation
  - Auditor
  - Lead auditor
  - Management Briefing
- [Discover more here](#)



# Delivery formats



We understand that different people learn differently, so we've devised a series of delivery formats to suit all needs. Whether you prefer learning at your own pace through distance learning or enjoy the challenge and interaction in classroom-based learning we can provide a format you will be comfortable with.

## Classroom-based training

Classroom training gives learners access to a world class expert and the ability to ask questions in real time. It helps those who feel more comfortable learning as a group. It promotes peer to peer learning which is a very powerful tool in the learning and development sphere. The accelerated learning techniques that our tutors utilize ensure that knowledge and skills are developed throughout your learning journey.

## Virtual instructor led training

With BSI's live online training, you can take the same high-quality classroom course with the same expert tutor, simply delivered in a virtual environment, regardless of where you're located. You can even book a course that's dedicated to your organization, so a group of you can all train at the same time – from anywhere.

## In-house training

An in-house training course is one held at your premises (or online) and is open only to your employees. Training in-house eliminates travel expenses and additional time away from the office. It also keeps your content and discussions confidential. Planning to train 3 or more of your colleagues? This could be the ideal solution for you.

## On-demand eLearning

Our eLearning courses are great for learners that need an introduction or refresher on a particular topic. eLearning is a self-directed, interactive learning experience - at a time, place, and pace that best suits you.

Our growing eLearning offering includes:

- PAS 2060 Carbon neutrality
- BS 8001 Circular economy
- ISO 9001 Quality management
- ISO 14001 Environmental management
- ISO 22301 Business continuity
- ISO/IEC 27001 Information Security
- ISO 27002 Information security controls
- ISO 45001 Health and safety
- ISO 45003 Psychological health and safety
- ISO 50001 Energy management
- Plus, sector specific eLearning including Medical devices and Food and Retail

## Distance learning

Distance learning gives learners flexibility to learn at their own pace, typically over several months. On hand are our team of expert tutors who feedback on submitted modules to support learners as they progress through the materials on their learning journey.

## Adaptive learning

Adaptive learning uses state of the art AI technology and high-quality video tutorials along with personalized learning analytics to support reflective practice. Delegates have access to training materials for 12 months meaning you can learn at a pace that is comfortable for you.

## Hybrid learning

Hybrid learning is an educational model where some students attend class in-person, while others join the class virtually from home using computer, video and audio technology.

## Webinars

Our free webinars share relevant sector specific information to keep you informed and up to date.

Contact us now to talk through your requirements: **0345 086 9000**



# Why partner with the BSI Academy?



Great businesses need great people.

74%

of employees feel like they're not reaching their full potential

40%

of employees with poor training leave their job within the first year

58%

of workers say training and development is the most important workplace policy

Turn our experience into your expertise.

205,000 9/10

people trained with us last year

rating regularly awarded to our tutors

Simon Morgan,  
Restore Digital

“Partnering with BSI as our training provider brought us expertise and experience, and confidence that our internal auditors would be trained to a very, very high standard.”

Craig Hardingham,  
Sweco UK & Ireland

“We have a great relationship with BSI. Their collaborative approach has supported us in delivering our development – at a business level and for our people individually.”

Ekaterina Serban  
Robert Bosch, Power  
Tools GMBH

“I would like to thank you for delivering a fantastic online course. The content was great and very relevant. The tutor was so enthusiastic and made the training both interesting and enjoyable!”

Denise Hoarty,  
Unilever

“Excellent course, all of my objectives were fulfilled. It has filled the gaps in my knowledge for implementing a QMS.”

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