



Transitioning to BS 10125: 2022

How to gain advantage using Kitemark

BS 10125: 2022 – What is happening?

The automotive industry is constantly evolving, and with new technologies emerging, it's essential for businesses to stay up-to-date with the latest standards and certifications. In the case of vehicle damage repair, the British Standard BS 10125 sets the benchmark for quality repairs. With the release of BS 10125:2022, businesses certified to the prior standard (BS 10125:2014+A1:2016) need to transition to ensure they remain compliant and maintain high-quality service.

Why transition from BS 10125:2014+A1:2016 to BS 10125:2022?

The new BS 10125:2022 standard is an updated version of the previous standard, BS 10125:2014+A1:2016, with new requirements that reflect changes in the automotive industry. Coming into force on **1st April 2023**, the latest standard is designed to improve the quality of repairs and ensure customer safety. Businesses need to transition to the new standard to ensure they remain compliant and continue to provide the highest level of service to their customers.

The major changes in BS 10125:2022 include:

- New requirements for repair preparation and reinstatement of vehicle systems
- Significant changes and clarification regarding proof of competence options
- Clarification of competence and supervision requirements for apprentices/trainees
- Update on requirements for reclaimed parts and alignment with relevant standards
- Clarification of sub-contractor agreement requirements when using OEM franchised dealers
- Clarification of repair process management requirements including records to be retained
- Amendments to claim of conformance requirements
- Other amendments and updates throughout, including improved and updated technical clarification for managing EVs (electric vehicles), ADAS (advanced driver-assistance systems) and other technology advances in repair throughout the standard
- Revised requirements in the event that there is an absence of relevant manufacturer repair methods

“As a company, we feel privileged to be certified by the BSI Kitemark for vehicle damage repair and the only feedback I can give is to continue what you're doing. Great job guys!” ARC Limited

How can Kitemark make your service stand out?

The BSI Kitemark for Vehicle Damage Repair is aligned with the BS 10125: 2022 standard and provides certification to businesses that meet the requirements. By obtaining Kitemark certification, you not only showcase that you meet BS 10125: 2022 requirements, but can differentiate from your competitors by accessing a certification that's recognized across the UK.



1

Win more work – Trusted by many work providers, Kitemarked bodyshops can build long-term loyalty by providing a seamless and reliable service that exceeds customer expectations.

2

Established foundation for business growth – By earning a reputation for exceptional workmanship and customer service, providers can create a solid foundation for business growth.

3

Competitive edge – By adopting the Kitemark, providers can differentiate themselves from competitors and gain a competitive advantage. A Kitemark branding toolkit is included at no additional cost, allowing providers to showcase their certification around their sites, on their vehicles and other promotional materials, helping to win more work.

4

Outstanding customer satisfaction rate – The Kitemark certification is conducted by BSI's expert auditors, which received a customer satisfaction rate of 99.2% in 2022 across hundreds of audits. Clients can receive a great service while gaining a certification that provides a competitive edge in their marketplace.

"Another good assessment from BSI, who we been using for more than a decade. Excellent service!" Charles Hurst Limited

Charles Hurst
A good deal. Better.

Who can I contact to find out more?

The transition from BS 10125:2014+A1:2016 to BS 10125:2022 may seem daunting, but with the right guidance and support, businesses can smoothly transition to the new standard. Kitemark certification can help businesses achieve compliance with the new standard while differentiating themselves in the marketplace and demonstrating a commitment to providing high-quality repairs and exceptional customer service.

To find out more, contact our BS 10125:2022 experts.

Contact our BSI Kitemark for Inclusive Service experts



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