



# Pathway to Success

Public Training | On-Site Training

**bsi.**

...making excellence a habit.™

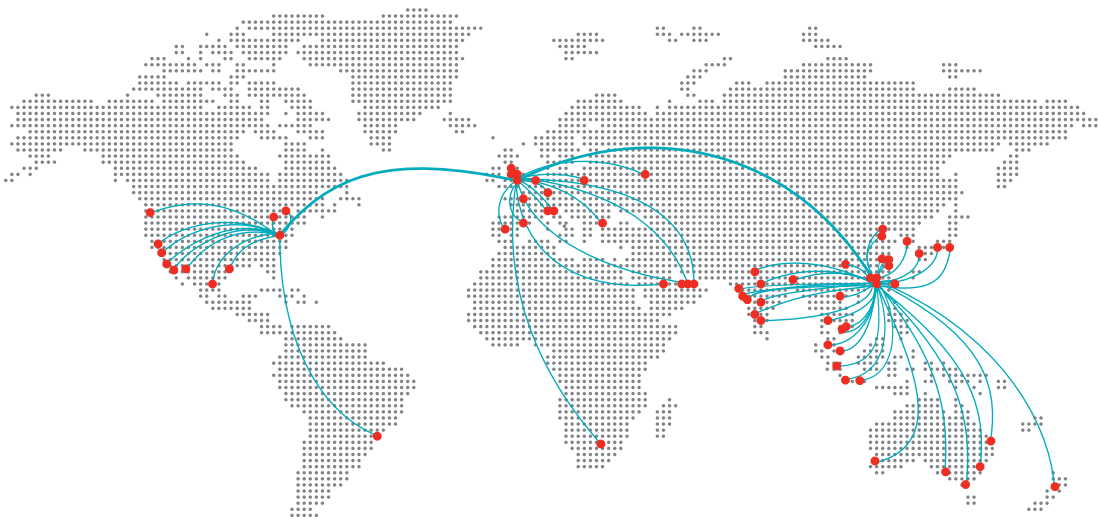
## BSI Group

BSI, by Royal Charter is the business standards company that helps organizations all over the world make excellence a habit through standards creation, system certification, supplier verification and training activities which manage risk, reduce costs and ensure sustainability.

As the world's most experienced Standards Body and founding member of ISO, BSI leads the way in originating many of the world's most recognized standards, including ISO 9001 Quality Management, ISO 14001 Environmental Management, ISO 45001 Health & Safety Management, ISO 22301 Business Continuity Management, ISO 27001 Information Security, ISO 50001 Energy Management, ISO 14046 Water Footprint, PAS 7000 Supplier Pre-qualification and ISO 37001 Anti-bribery.

We have 76 offices serving 182 countries around the world.

- **Experienced:** The world's first National Standards Body, established in 1901 and founding member of ISO
- **Thought Leaders:** Shaped the world's most adopted standards, including ISO 9001, ISO 14001, ISO 45001
- **Trusted:** We're a Royal Charter Company and the UK National Standards Body
- **Leading Global Standards Creation Body:** British, European, ISO, Public, and Private standards
- **Specialist Focus:** Standards Creation, Training and Certification
- **Global Network:** 80,000 clients in 182 countries worldwide



80,000  
Clients

182  
Countries

76 Offices  
Worldwide

3 Regional  
Hubs

37,384  
Standards  
Published

# Why Train with BSI

## Why Train with BSI

We understand that business success starts with people and we have assessed thousands of businesses, so we can genuinely benchmark performance. We have also trained many auditors who carry out these assessments so we can take you from beginner to certification to expert quickly. Wherever you are on your learning journey, we can tailor training to you and your business.

## Our Tutor

Turn our experience into your expertise with industry leading professionals. Our tutors are recognized as leader in their field, offering a first-class learning experience. They are trained to understand and meet your different learning needs, and they have years of industry experience.

## Our Approach

Within our training courses we used accelerated learning techniques to help you progress naturally and quickly. We encourage interaction and collaboration because the more involved you are, the more positive the outcome. We also keep the course varied and put your learning in context to give you an enjoyable, successful and satisfying experience.

## Facts and Figures



90%

Academy alumni that would recommend BSI Training



10,000

Industry experts dedicated to your success



80,000

- 54% of the FTSE 100
- 40% of the Fortune 500
- 24% of Nikkei



113,000

Last year we provided training to 113,000 people

## Types of Training

### In-house Training

An in-house training course is one that can be held at your facility or at our premises and is open only to your employees. Training students at your facility eliminates travel expenses and additional time away from the office.

### Public Training

A public training course takes place in a pre-determined, designated location and is available to anyone who registers. This type of training is a convenient, low-cost way to send a small number of employees to learn. Attendees are away from office distractions and benefit from interacting and networking with people from other organizations.

## Our Certificate

BSI certificate is recognized throughout the world as a mark of expertise, quality and integrity where some of our courses are independently certified by IRCA, the auditor training certification body.



# Your Training Journey with BSI

## STEP 1

### Requirement

1 day

- Purchase and review the standard
- Understand the intent and purpose of the standard
- Understand the development and structure of the standards
- A clause -by clause discussion
- The importance of documentation
- BSI assessment and certification procedures

## STEP 2

### Implementation

2 days

- Review the organization against the standard's requirements and create a plan to fill the gaps
- Identify responsibilities for systems
- Train a project team
- Run systems, gather records and evidence
- Review current practices and new techniques required
- Present written information to best effect
- Prepare for assessment/ procedures and maintain/ improve the system

## STEP 3

### Internal Auditor

2 days

- Identify responsibilities for systems
- Train a project team
- Planning an audit and setting objectives
- Human aspects of auditing
- Perform internal audit
- Review implementation to see that it is robust and implement any necessary corrective actions to fill gaps
- Reporting findings and non-conformity

## STEP 4

### Lead Auditor

5 days

- Identify the aims and benefits of an ISO audit
- Interpret ISO requirements for audit application
- Plan, conduct and follow-up auditing activities that add real value
- Grasp the application of risk-based thinking, leadership and process management
- Access the latest auditor techniques and identify appropriate use
- Build stakeholder confidence by managing processes in line with the latest requirements

## Talk to us

Contact our training team at  
+852 3149 3330 for the  
latest training schedule

## Organizational Resilience



Organizational Resilience is "the ability of an organization to anticipate, prepare for, respond and adapt to incremental change and sudden disruptions in order to survive and prosper." Organizational Resilience address three key domains, [Operation Resilience](#), [Information Resilience](#) and [Supply Chain Resilience](#).

BSI trainings provide excellence across all sectors and domains which allow you to master Organizational Resilience by improving **performance**, managing your **risk** and ensuring **sustainability**.



### Operation Resilience

Focuses on identifying operational improvements, including performances and sustainability, across its products, services and processes.



### Information Resilience

Is the management of an organization's information including physical, intellectual and digital from source to destruction allowing stakeholders to store safeguard, access and use information securely and effectively.



### Supply Chain Resilience

The ability to quantify and mitigate supply chain risk, including procurement, manufacturing, transportation and sales lifecycle, minimizing disruption impact and protecting against financial and reputational exposures.

### Performance

### Sustainability

### Risk

ISO 9001	ISO 50001	HACCP & GMP
ISO 13485	ISO 14064	ISO 22000
IATF 16949	PAS 2060	FSSC 22000
ISO 55001	PAS 2050	ISO 39001
BIM	ISO 20121	ISO 22301
Product Certification	ISO 14001	ISO 31000
		ISO 37001
		ISO 45001
		ISO/IEC 27001
		ISO 27017
		ISO 27018
		ISO/IEC 20000
		CSA Star Certification
SA 8000	ISO 20400	PAS 7000
		ISO 37001



# Operational Resilience

A resilient organization has a full understanding of how it is run and the environment in which it operates. This includes identifying operational improvements across its products/services and processes in order to meet the needs of its customers over time, through to how an organization values its people and governs itself. It requires demonstrable evidence that the organization is not complacent and is always challenging itself to improve performance and grow sustainably.



## ISO 9001 Quality Management System

- ✓ Requirement
- ✓ Implementation
- ✓ Internal Auditor
- ✓ Lead Auditor

### The world most recognized Quality Management System Standard

A world-class business growth framework, ISO 9001 is all about ensuring your business maintains consistent quality of its product and service offerings and providing assurance to your clients.



## ISO 13485 Medical devices -- Quality management systems -- Requirements for regulatory purposes

- ✓ Requirement
- ✓ Implementation
- ✓ Internal Auditor
- ✓ Lead Auditor

### Good Manufacturing Practice (GMP) for Medical Devices

Adopting ISO 13485 provides a practical foundation for manufacturers to address regulations and responsibilities as well as demonstrating a commitment to the safety and quality of medical devices.



# Operational Resilience



## Auto Motive IATF 16949

- ✓ Requirement
- ✓ Implementation

The global automotive industry demands world-class levels of product quality, safety, productivity, competitiveness and continual improvement. To achieve this, the International Automotive Task Force (IATF) has created a Global Quality Management Standard for the automotive sector, IATF 16949:2016, which outlines the requirements for an effective Quality Management System (QMS). Adherence to this business-critical standard is mandatory for many Original Equipment Manufacturers (OEM) suppliers to the automotive industry.



## ISO 55001 Asset Management

- ✓ Requirement
- ✓ Implementation

### International best-practice for managing physical assets

An international standard focused on the effective and efficient management of assets to reduce risk and expenditure over their life cycles.



## Building Information Modelling (BIM)

- ✓ BIM Fundamental
- ✓ BIM Process & Procedures
- ✓ BIM Information Management
- ✓ BIM Implementation

Building Information Modelling (BIM) is more than just working in a digital environment. It's about ensuring teams have the relevant knowledge and capabilities to achieve best practice and the continued drive to commit to it.

Developed in conjunction leading industry consultants and trends, our BIM training courses provide the most relevant and up-to-date information in the market. You'll learn how to effectively manage information across all stages of your construction projects.



## Product Certification

- ✓ Introduction to product certification

Product certification (or product qualification) is the process of certifying that a specific product has passed defined performance tests supported by quality assurance tests of the production process. This demonstrates that the product meets qualification criteria stipulated in contracts, regulations, or specifications. Service or process certification ensures that your supply chain process and delivery methods and networks has passed service and verification test [audits, mystery shopper, chain of custody] to ensure they are operating to the standards or specification promised, claimed and/or expected by your customers.





# Operational Resilience



## ISO 50001 Energy Management

- ✓ Requirement
- ✓ Implementation
- ✓ Internal Auditor
- ✓ Lead Auditor

### **The world's most recognized Energy Management Standard**

This international standard outlines energy conservation and management practices that will reduce your emissions, cut costs and help your organization remain sustainable.



## ISO 14064 Greenhouse Gases Verification

- ✓ Carbon Footprint Verification – Calculating Greenhouse Gas (GHG) emission

### **Accurate emissions data helps prove your sustainability efforts**

The standard helps you monitor and report your emissions in order to demonstrate your corporate social responsibility credits.



## PAS 2060 Carbon Neutrality Validation

- ✓ Introduction
- ✓ Implementation

### **Reduce greenhouse gas emission and prove carbon neutrality**

The standards enable organizations to reduce GHG emissions and demonstrate carbon neutrality through independent validation.





# Operational Resilience



## PAS 2050 Product Carbon Footprinting

- ✓ Carbon Footprint Verification – Calculating Greenhouse Gas (GHG) emission

### **Demonstrate your commitment to reduce carbon footprint of your products / services**

Demonstrate best practice to minimizing climate change through certifying and validating the life cycle GHG emissions of a product.



## ISO 20121 Sustainable Event Management

- ✓ Requirement
- ✓ Implementation
- ✓ Internal Auditor

### **The pioneer ISO standard helps organizations and individuals to improve the sustainability of their event-related activities**

The standard specifies the requirements to improve the sustainability of events, from the design to delivery of event and accommodates diverse geographical, cultural and social conditions & expectations without detracting from the aim of the event.



## ISO 14001 Environmental Management

- ✓ Requirement
- ✓ Implementation
- ✓ Internal Auditor
- ✓ Lead Auditor

### **The world's most recognized Environmental Management Standard**

The standard is designed to help your business remain commercially successful, while managing your environmental responsibilities and increasing your green credentials.



# Operational Resilience



## Food Safety (ISO 22000 / FSSC 22000/ GMP /HACCP)

- ✓ ISO 22000 Requirement
- ✓ ISO 22000 Implementation
- ✓ ISO 22000 Internal Auditor
- ✓ ISO 22000 Lead Auditor
- ✓ Introduction to Food Good Manufacturing Practice (GMP)
- ✓ Introduction to General Food Hygiene for Food Operations
- ✓ HACCP Internal Auditor
- ✓ HACCP Plan and Implementation

### Food Safety Programme (HACCP)

#### Reduce your risk of food contamination and keep your customers safe

HACCP focuses on analyzing hazards in your food processes and ensures that your critical controls are being addressed. Keep your food products safe with HACCP safety management system.

### ISO/FSSC 22000 Food Safety Management

#### The world's fastest growing Food Safety Management Standard

A world class internationally recognized certification scheme for food safety within the food and beverage manufacturing sector.



## ISO 39001 Road Traffic Safety

- ✓ Requirement
- ✓ Implementation
- ✓ Internal Auditor
- ✓ Lead Auditor

### The world's first Road Traffic Safety Management Standard

A Road Traffic Safety standard designed to help governments, road authorities, transport, logistic and other organizations to reduce deaths and injuries on roads.



# Operational Resilience



## ISO 22301 Business Continuity Management

- ✓ Introduction
- ✓ Implementation
- ✓ Internal Auditor
- ✓ Lead Auditor

### Managing risk of business distribution to ensure its continuity

Understand and prioritize the threats to your business and prescribes a plan of preventive solutions to protect against unexpected disruption.



## ISO 31000 Risk Management

- ✓ Requirement
- ✓ Implementation
- ✓ Internal Auditor

### Mitigate and manage your organizational risk

Provide the foundation for designing, implementing monitoring, reviewing and continually improving your risk management procedures.



## ISO 37001 Anti-Bribery

- ✓ Requirement
- ✓ Implementation
- ✓ Internal Auditor

### Demonstrate your commitment to Anti-Bribery Management

This standard covers policies, procedures and controls in order to avoid corruption and demonstrate good corporate governance and business practice.



## ISO 45001 Occupational Health & Safety

- ✓ Requirement
- ✓ Implementation
- ✓ Internal Auditor
- ✓ Lead Auditor

### World recognized Occupation Health & Safety Standard

An Occupational Health & Safety Standard designed to improve worker Safety, reduce incidents and management workplace productivity.



# > Access Denied

## Information Resilience

Organisations cannot afford to take an ad-hoc approach to managing risk. At BSI, we help organizations to identify, prioritise and manage their risks – whether they are linked to their people or the organization as a whole. This helps them to defend, protect and enhance their reputation, business and brand.



### ISO/IEC 27001 Information Security Management

- ✓ Requirement
- ✓ Implementation
- ✓ Internal Auditor
- ✓ Lead Auditor

#### The world's most popular Information Management System

Designed to minimize risks associated with the loss or misuse of information and keep confidential information safe.



### ISO/IEC 27017 Security Control for Cloud Service

- ✓ Requirement
- ✓ Implementation

ISO/IEC 27017 provides additional security controls for the cloud, that ISO 27002 does not adequately address and additional controls specifically related to cloud services. The standard aims to provide cloud service specific controls, implementation guidance and other information to help mitigate the risks that are associated with both the technical and operational features of cloud services.



### ISO/IEC 27018 Protecting Personally Identifiable Information

- ✓ Requirement
- ✓ Implementation

The first standard published dealing with this subject, ISO/IEC 27018 specifies guidelines to Cloud Service Providers (CSPs) for the protection of personally identifiable information within the public cloud. The standard provides a practical base to create confidence that cloud providers properly manage the PII they process.



# Information Resilience



## ISO/IEC 2000 IT Service Management

- ✓ Requirements
- ✓ Implementation
- ✓ Internal Auditor
- ✓ Internal Auditor (APMG accredited)
- ✓ Lead Auditor

ISO/IEC 2000 is compatible with ITIL to support continual improvement. It suits companies of all sizes and we can help you overcome the particular challenges smaller companies face.



## Cloud Security

- ✓ Introduction to the Cloud Security and CSA STAR Certification
- ✓ Auditing Cloud Security for STAR Certification
- ✓ Advanced Cloud Security Auditing for CSA STAR Certification

The need for more cost-effective storage and software solutions with mobile access has led to a rise in the adoption of cloud computing. While cloud computing has opened up many new opportunities, it also presents a number of new security risks to company information.

The Cloud Security Alliance (CSA) and BSI teamed up to develop STAR certification which incorporates ISO/IEC 27001 and cloud specific requirements. The scheme also encourages the adoption of cloud services by business, promoting greater transparency and allowing cloud service providers (CSPs) to provide stakeholders with confidence that controls are in place to secure data.





# Supply Chain Resilience

As supply chain networks increasingly span continents and become more complex, the ability to quantify and mitigate supply chain risks throughout the procurement, manufacturing, transportation and sales lifecycle is paramount. Organizations need to identify the critical risks to minimize disruption and help protect global operational, financial and reputational exposures.



## SA 8000 Social Responsibility

✓ Awareness

### Manage human rights and working conditions

Achieve best-practice in ethical employment and gain recognition as a socially responsible organization.



## ISO 20400 Sustainable Procurement

✓ Requirements  
✓ Implementation

The standard outlines what sustainable procurement is, and how an organization can implement sustainable procurement practically.



# Supply Chain Resilience



## PAS 7000 Supply Chain Risk Management - Supplier prequalification

- ✓ Requirements
- ✓ Audit Practitioner

As supply chain networks increasingly span continents and become more complex, the ability to quantify and mitigate supply chain risks throughout the procurement, manufacturing, transportation and sales lifecycle is paramount. Organizations need to identify the critical risks to minimize disruption and help protect global operational, financial and reputational exposures.



## ISO 37001 Anti-bribery Due Diligence

- ✓ Requirements
- ✓ Internal Auditor

The standard enables you to protect and preserve the integrity of your organization by collaborating with stakeholders to monitor and manage risk throughout your organization and supply chain. It provides a system for organizations to use to avoid funds being misappropriated, and safeguards against projects being undermined and not carried out with due diligence.





## In-house Training

### Why choose in-house training?

- Courses will be delivered at our premises or your premises of your choice.
- Tailor the course to your organization with few exceptions, spending time focused on your objectives to ensure your people learn best practices suited to your own organization, in the setting where they will be using them.
- Courses are led by expert tutors who are skilled in both their subject matter and in the most effective ways for delegates to learn.
- Programs are priced by the day rather than by the delegate, enabling you to make savings for groups, and you can save on the travel and accommodation expenses.

### Choose in-house training if:

- you want to train a group of people
- you want the training tailored to your organization and needs
- you want to reduce the level of risk to proprietary and confidential information
- you want to save money on travel and accommodation



Need a course  
but don't see  
it here?

Call +852 3149 3317 to speak with our  
sales representative for in-house  
training for your company.

**bsi.**

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