

# Ricko Leung

Client Manager



## General overview

Ricko has over 15 years' practical experiences in quality assurance, environmental protection, occupational health & safety and energy related management for construction and engineering works, mostly worked in multi-national companies. He is specialized in establishing, implementing & auditing management systems, driving improvement actions into practices and providing technical advices to clients.

He has hand-on experiences in 1st, 2nd and 3rd party audit with regard to quality, environmental, occupational health & safety, energy and customer satisfaction aspects. He was key team member in many large-scale construction projects in Hong Kong such as Stonecutters Bridge, Tuen Mun Road Widening, Hong Kong Science Park Development, Ocean Park Development, MTRC Shatin to Central Link, MTRC Express Rail Link, etc. He has undertaken over 800 audits to consultants, contractors, and suppliers in offices, on sites and at factories. He also has practical skills in project management, complaint handling, root cause analysis, material and product reliability testing.

He has leaded carbon footprint verifications to assist listed company and large-scale shopping mall successfully recognized under CarbonSmart Programme and Carbon Reduction Certificates (formerly known as Carbon "Less" Certificates) Scheme of Hong Kong Awards for Environmental Excellence.

## Work experience highlights

- Plans and conducts certification assessments to companies with regard to ISO 9001, ISO 14001, ISO 45001 / OHSAS 18001, ISO 50001, ISO 14064, PAS 2060 and ISO 10002 standards
- Leads assessment team ensuring that quality of services is maintained and that effective working relationships are sustained both with clients and within the team

## Specialist subjects

- BSI Lead Assessor
- IRCA Principal Auditor
- CCAA Assessor
- ISO 9001 Quality
- ISO 14001 Environmental
- ISO 45001 / OHSAS 18001 Occupational Health & Safety
- ISO 50001 Energy
- ISO 14064 Greenhouse Gases
- PAS 2060 Carbon Neutral
- ISO 55001 Asset Management
- ISO 10002 Customer Satisfaction

## Career experience

- 15+ years work experience
- 10+ years on management systems implementation
- Leading over 1000 companies and construction projects audits
- Audits conducted in Hong Kong, China, Macau, Philippines, Singapore and India

## Industry knowledge

- Building Engineering
- Civil Engineering
- Mechanical & Electrical
- Environmental Engineering
- Light Electronic
- Business to Business
- Project Management
- Property Management
- Government
- Manufacturing
- Services

## Qualifications

- MSc Quality Management – The Hong Kong Polytechnic University
- BSc Industrial Engineering & Engineering Management – City University of Hong Kong
- Certified Factory Auditor – Hong Kong Productivity Council
- Certified Carbon Auditor – The Energy Institute
- Certificate in Estate Management – Hong Kong Management Association

- Development, implementation and improvement of quality, environmental, occupational health and safety management systems for construction business
- Driven sustainability programmes such as carbon reduction, energy saving and waste management throughout project initiation to completion
- Compliance officer, responsible for establishing manuals, procedures and specifications

### Key clients

#### Project Management / Engineering

- AECOM Limited
- Aedas Limited
- Belt Collins International (HK) Limited
- Build King Group
- Continental Engineering Corporation
- ERM, Hong Kong Limited
- Gammon Group
- Hyder Consulting Limited
- Intrafor Hong Kong Limited
- Kum Shing Group
- Mace Limited
- MHK Electrical & Telecom Engineering Limited
- Savills Engineering Limited
- VSL Hong Kong Limited
- WT Partnership (Shanghai) Limited

#### Government / Quasi-government

- Architectural Services Department
- Drainage Services Department
- Exhibition Services Department, Hong Kong Trade Development Council
- Hospital Authority
- Macao Social Service Facilities Management and Licensing Division

#### Property Management

- Campus Development and Facilities Office, City University of Hong Kong
- Kerry Property Management Services Limited
- Liu Chong Hing Property Management & Agency Limited
- New World Property Management Company Limited
- Savills Property Management Limited