



TIGER BRANDS



“BSI brought us to rethink the way we look at our process and reshape our approach to HSE issues and how we respond to it.”

In brief


Tiger Brands is one of Africa's largest, listed manufacturers of fast-moving consumer goods (FMCG). The Tiger Brands' story is one rich in bold moves, belief and brilliance, centered around their expansive portfolio of proudly South African brands. They have developed an intrinsic understanding of consumers' needs. Their purpose is simple - to nourish and nurture more lives every day. Tiger Brands is a global food and household products manufacturing company with more than 40 business units. The Beverages unit operating from Roodekop, employs more than 400 employees. As they work towards a more sustainable future, they hold themselves to a high standard. In this way they are able to cultivate a winning culture.

The benefit

Sparked by a growing understanding of how industries are negatively impacting the environment, they have prioritised environmental sustainability, ensuring operations adhere strictly to all relevant environmental regulations. They want to ensure that their environmental footprint is positive, and that every action taken today will build a more sustainable future for consumers and the communities around them. To this end, their key focus areas are water efficiency, waste reduction and energy efficiency. Certification encouraged discussions around environmental compliance and refining raw material sourcing strategies that are friendly to the environment. They are pushing more waste to be recycled, minor injuries are declining monthly and employees understand the importance of achieving zero harm. Beyond their local market in South Africa, they have built a sizeable exports business throughout Africa.



Find out more: bsigroup.com/en-za



“Health, Safety and Environmental issues require strong approach. One person will never win and will forever fail, but a team spirit and effort that’s what makes it possible for the organisation to achieve entirely.”

**Lehlogonolo Malapile –
Risk Manager**

Client challenge

“We believe reputation is just as important as profit. The world is changing, and consumers are interested in the manufacturing process. We focus on the consumer, reigniting innovation and leveraging our scale as one Tiger Team, resulting in an agile, lean organisation that responds quickly and is aided by simple ways of working. Safety and quality are non-negotiable.

We have approached BSI for support knowing that they are a reputable certification body that would be able to assist in uplifting the organisation’s commitment in health and safety and environment. When you are certified by the best in the world it creates confidence with the consumer. BSI makes the process personal and unique to the business, to help achieve the set milestones.

Guidance shared amongst us and BSI was more revealing, particularly the training that brought key people in the organisation together and have the same understanding of the systems.

Our aim is to ensure that the system runs very well and is maintained properly. Tiger Brands have taken a step into the right direction to which should yield more results.”

BSI solution

“When we looked at the landscape of certification bodies, BSI immediately popped out as being on the very top - not only because they have intimate knowledge of the standard itself (having had major input into the actual drafting of this and many other ISO standards) but also because of their obvious expertise, not only a certification body, but also as educators in the field. BSI was excellent in a sense that now our processes are standardized and every employee now understand the goal of the business in achieving the zero harm and having positive impact on the environment.

BSI assisted us in our approach to standards in a positive way that also helped in our awareness towards safety on site. The culture has changed across the business and employees feel more included in the implementation of both systems.

The value of having the system is enormous and helps in refining our vision and mission towards achieving our core objectives.”



Why BSI?

BSI is a reputable certification body and has experience in management systems and implementation. If you want to be the best you must partner with the best.