

# Business governance essentials

## C-level Management

**BS ISO 31000**

Risk management

**ISO 22301**

Business continuity

**BS EN ISO 9001**

Quality management

**BS ISO 56002**

Innovation management

**BS ISO 44001**

Collaborative business relationship management

**BS ISO 45001**

Occupational health and safety management

**BS EN ISO 14001**

Environmental management

**BS EN ISO 50001**

Energy management systems

**BS EN ISO/IEC 27001**

Information security management systems

## Legal

**BS ISO 37001**

Anti-bribery management.

**PD CEN/TS 16555-4**

Innovation management. Intellectual property management

**BS 10012**

Data protection

## Finance

**PAS 1919**

Guide to management accounting principles

## Marketing

**BS ISO 10668**

Brand valuation

## Human Resources

**BS ISO 30414**

Human capital reporting

**PAS 1010**

Management of psychosocial risks in the workplace

**BS ISO 30405**

Guidelines on recruitment

**BS 76005**

Valuing people through diversity and inclusion

**PAS 3000**

Smart working

## Facilities

**BS EN ISO 41001**

Facility management systems

## Customer Services

**BS 8477**

Customer services code of practice

**BS ISO 10002**

Quality management. Complaints handling

**BS 18477**

Inclusive service provision

## Information Technology

**BS ISO/IEC 20000-1**

Service management

**BS EN ISO/IEC 27002**

Information security controls

**BS ISO/IEC 27032:2012**

Guidelines for cybersecurity

**BS ISO/IEC 27017 / 27018**

Cloud services and personally identifiable information

**BS ISO/IEC 27701**

Privacy information management

**BS ISO/IEC 19944**

Cloud services and devices