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Automotive: Leveraging SCM to Drive Supplier Compliance

When a global automotive company needed to maintain membership in The International Society of Automation (ISA) and Customs-Trade Partnership Against Terrorism (CTPAT) programs and demonstrate compliance, they turned to BSI. With the Supplier Compliance Manager (SCM) solution, the client could conduct business partner screenings and training, and ensure they stayed compliant. They could do so by managing, tracking, and analyzing global suppliers' risk and compliance ratings through various audit methods.

With the comprehensive capabilities of the SCM solution and the added value of CTPAT training services, the choice was clear for the client. They could use the SCM solution to easily map business partner locations, view county threat assessments, assign corrective actions directly to individual sites, and document the entire process within the system. And when they discovered a need for CTPAT training for re-validation with Customs and Border Patrol (CBP), BSI could immediately provide the additional training the organization's internal colleagues needed.

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Client challenge

When the client started building their CTPAT program, they faced multiple challenges. Manual screenings were nonexistent, there were no compliance processes in place, and very few employees had CTPAT training. Creating the program required starting from scratch. The client understood from the beginning that manually keeping track of this entire process would be next to impossible. They needed to build the foundation of the program on a proven, all-encompassing solution that would help them manage, automate, and streamline every step of the newly created program.

BSI solution

As the onboarding process began, the client asked for an SCM analyst to guide them through the process from start to finish. This included everything from adding their business partners into the system to helping them review audit template options they could assign to their partners. With this level of support from BSI and the efforts of the client's suppliers, the client achieved their goals. They can track their audits and completion rates and ensure they receive a holistic view of their suppliers' risk.

Why BSI?

The SCM solution allows you to house the entire auditing process on one platform; assign various methods of audits, create audit templates, and track and report on KPI's.

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