



IT Asset Disposal (ITAD) being a new industry had no regulatory authority or association therefore international standards were the chosen solutions for Xperien to achieve credibility.



In Brief

As the world grapples with the limited resources, digital data theft and cybercrime, Xperien has been for the past 21 years edging out a segment of the IT hardware market geared for our new sustainability conscious & data paranoid business climate.

Repurposing retired IT hardware and supplying it back into the business market serves a much desired need for affordable technology and favourable price.

The Benefit

Since certification they have seen improvement in processes, staff are better trained, and production lines are streamlined and efficient.

With their waste management programs they promote consistent standards of professionalism and service in the e-waste industry.

All this allowed them to gain new global clients.



ISO 9001
Quality Management Systems
CERTIFIED

ISO 14001
Environmental Management
CERTIFIED

ISO 45001
Occupational Health and Safety Management
CERTIFIED

Find out more: bsigroup.com/en-za



“You can always do better”

Wale Arewa
CEO

Client challenge

Their challenge as a used computer dealer meant they had to find ways to stretch the life of a computer to up to 12 years for them to have a viable business, to stay on business they had to constantly develop techniques that deliver quality functional refurbished equipment.

As a solution Xperien has introduced an industry standard called Certified Refurbished System (CRS) to ensure refurbished systems are ISO certified and audited. The trademark offers a stamp of assurance and a promise to deliver quality, value for money and integrity in every product sold.

The company has trademarked CRS to ensure refurbished products are certified by a trusted and accredited refurbishing factory that offers adequate warranties and return policies.

CRS products have been through factory-grade processes that are certified and audited by ISO 9001:2015 and ISO 14001:2015.

BSI solution

Xperien selected BSI due to its global credentials, industry expertise to assist with compliance with local legislation and document management, attracting more business associates.



Why BSI?

Xperien needed a reputable organization to help enhance their reputation. BSI adds more value through their stringent auditing processes. They are looking at adding ISO 27001 and R2 (Responsible Recycling) to their list.