



# BSI Academy

Courses and qualifications guide  
2024

At the BSI Academy, our focus is on supporting you to build knowledge and skills to add more value to your organization, whilst developing your career.

Our Vision as BSI Training Academy is:

"Being the most reliable learning institution for our customers to go beyond on their development ."



**BSI Training Academy will help you to go beyond learning.**

Our biggest goal to realize this vision is, to follow new world dynamics and adapting change into our portfolio to share with you.

We have been providing a wide range of Training courses to our customers for many years, but standards are changing, and globalization brings new responsibilities to us to extend our portfolio and to adapt new technology.

You will find new designed materials, 24/7 On-demand e-learnings, Sustainability, Health and Safety- Wellbeing and Digital Trust related Training courses and more on our catalogue. You can get Virtual, Face to Face or In-house Training Delivery from our highly qualified Tutors.

As the industry's leading Training Academy, we look forward to supporting you on your learning journey. Please Remember; "The way to go beyond on your career, build your knowledge and upgrade your skills is through BSI Training Academy!"

**Yonca Çakır**  
Training Director, IMETA

# Learning methods

We understand that different people learn differently, so we've devised a series of delivery formats to suit all needs. Whether you prefer learning at your own pace through distance learning or enjoy the challenge and interaction in classroom-based learning we can provide a format you will be comfortable with.



## Classroom-based training

Classroom training gives learners access to a world class expert and the ability to ask questions in real time. It helps those who feel more comfortable learning as a group. It promotes peer to peer learning which is a very powerful tool in the learning and development sphere. The accelerated learning techniques that our tutors utilize ensure that knowledge and skills are developed throughout your learning journey.

## Virtual instructor led training

With BSI's live online training, you can take the same high-quality classroom course with the same expert tutor, simply delivered in a virtual environment, regardless of where you're located. You can even book a course that's dedicated to your organization, so a group of you can all train at the same time - from anywhere.

## On-demand eLearning

Our eLearning courses are great for learners that need an introduction or refresher on a particular topic. eLearning is a self-directed, interactive learning experience - at a time, place, and pace that best suits you.

## In-house training

An in-house training course is one held at your premises (or online) and is open only to your employees. Training in-house eliminates travel expenses and additional time away from the office. It also keeps your content and discussions confidential. Planning to train 3 or more of your colleagues? This could be the ideal solution for you.

## Adaptive learning

Adaptive learning uses state of the art AI technology and high-quality video tutorials along with personalized learning analytics to support reflective practice. Delegates have access to training materials for 12 months meaning you can learn at a pace that is comfortable for you

# Qualifications – explained

Qualifications from BSI –  
A mark of trust for your  
expertise.

Qualifications validate  
your expertise as you  
build a career in your  
chosen field.

We provide exciting and  
innovative qualifications,  
in a variety of subject  
areas to build your skills  
and knowledge.

## Practitioner

A Practitioner qualification demonstrates your audit skills ensuring conformance and effectiveness. This qualification shows your commitment to your profession and career projection.

## Professional

A Professional qualification builds on learning from the practitioner stage. As a Professional you demonstrate your higher- level skills, critical thinking skills and demonstrate your competence and career aspirations.

## Certified Professional

By becoming a Certified Professional you show you have reached the pinnacle of your learning, with trusted credentials which are aligned to the most senior roles in your organization.

## Subject Areas

- Digital trust
- Health, safety & wellbeing
- Quality & business improvement
- Sustainability
- Governance, risk & compliance
- Food
- Built environment
- Medical devices

[View all qualifications](#)

# Organizational learning

As your partner to progress, we work with organizations like yours to understand your objectives and how training and development creates success. We work with you to create training programmes which align with and meet your strategic objectives.

We excel at delivering training as an enterprise-wide solution – across multiple departments, sites and regions – using a blended mix of courses, qualifications and delivery methods.

As the creator of the world's leading standards, we offer the most comprehensive suite of management systems and business improvement training aimed at empowering your people, at any level, to increase productivity and enhance business performance.



# Client stories



## **Konkola Copper Mines, Zambia**

The presenter was excellent . The content was well structured, and precise with real time examples. I really enjoyed the training; it exceeded my expectations.

## **VATit**

The tutor was very knowledgeable, practical and helpful. She made a difference to the team's understanding of the training content.

## **Capita South Africa**

I would like to thank Danie for great presentation. He managed to provide training according to our expectations. He was very professional and provided all delegates with required answers to their expectations. I'm hoping for to do more training with you

## **Johannesburg City Parks**

"BSI tutors are experts in their subject matter, the tutor unpacked the content and context of the course in a very user friendly and understandable way. Good eye opener on the impact and effect support service activities have on the operations of the company".

## **Afrox Germiston**

The outcome of the course was very good for me personally as I am now able to understand the quality standard better.

# Digital Trust



Protecting information and creating digital trust for customers and your supply chain is increasingly important. Organizations need to ensure they secure personal data and commercially sensitive information from business risk and vulnerabilities. With our range of digital trust courses and qualifications, we can help you gain the knowledge and skills needed to build resilience around your information security management.

## **ISO/IEC 27001 Information Security courses**

With our range of information security training courses, we can help you get the knowledge and skills you need to build resilience around your information security management.

[Find out more](#)

## **ISO/IEC 27701 Privacy Management courses**

We've developed a range of training courses to the privacy information management standard ISO 27701, to help clients understand and implement the standard.

[Find out more](#)

## **ISO 22301 Business Continuity courses**

Our training covers every aspect of business continuity, from understanding, implementing, and auditing ISO 22301, to writing a business continuity plan, crisis management, and business impact assessments.

[Find out more](#)

# Training Schedule

	DAYS	JUL	AUG	SEP	OCT	NOV	DEC
<b>INFORMATION SECURITY (Virtual Online Training)</b>							
ISO 27001:2022 Information Security Management Systems: Requirements	1		12				2
ISO 27001:2022 Information Security Management Systems Implementation	2		13-14				3-4
ISO 27001:2022 Information Security Management Systems: Internal Auditor	2			9-10			5-6
ISO 27001:2022 Information Security Management Systems: Lead Implementer	5	15-19				11-15	
CQI and IRCA Certified ISO/IEC 27001:2022 Information Security Management Systems (ISMS) Lead Auditor Training Course (PR373)	5				7-11		9-13

	DAYS	JUL	AUG	SEP	OCT	NOV	DEC
<b>PRIVACY MANAGEMENT (Virtual Online Training)</b>							
ISO 27701:2019 Privacy Information Management Systems: Requirements	1		12			18	
ISO 27701:2019 Privacy Information Management Systems: Implementation	2		13-14			19-20	
ISO 27701:2019 Privacy Information Management Systems: Internal Auditor	1		15			21	
ISO 27701:2019 Privacy Information Management Systems: Lead Auditor	3						

	DAYS	JUL	AUG	SEP	OCT	NOV	DEC
<b>BUSINESS CONTINUITY (Virtual Online Training)</b>							
ISO 22301:2019 Business Continuity Management Systems: Requirements	1				21		
ISO 22301:2019 Business Continuity Management Systems: Implementation	2				22-23		
ISO 22301:2019 Business Continuity Management Systems: Lead Implementer	5					18-22	
ISO 22301:2019 Business Continuity Management Systems: Internal Auditor	2			4-5			
CQI and IRCA Certified BCMS ISO 22301:2019 Lead Auditor Training Course (PR363)	5					25-29	



# Artificial Intelligence (AI)

Artificial intelligence (AI) systems have the power to revolutionize your operations, enhance efficiency, and drive innovation. With our modular and comprehensive suite of AI training, you can confidently and securely unlock the potential of AI.



**NEW on-demand courses to obtain detailed understanding of the key terms, definitions and requirements:**

ISO 42001:2023 Artificial Intelligence courses

ISO/IEC 22989:2023 Understanding AI Concepts and Terminology

ISO/IEC TR 24027:2021 Bias in AI systems and AI aided decision making

ISO IEC TS 4213:2022 – Assessment of machine learning classification performance

[Find out more](#)

Whatever the size or nature of your organization, quality occupational health and safety training is vital to success. We can support you with courses and qualifications to help build the confidence and competencies to minimize occupational and health risks to all stakeholders.



## **ISO 45001 Occupational Health & Safety courses**

Access a range of health and safety training courses and qualifications to help you gain confidence and competencies to effectively manage and mitigate risks across your organization.

[Find out more](#)

## **ISO 45003 Psychological health and safety at work course**

Learn what creates psychosocial risk and take steps to manage or eliminate it as part of an ISO 45001 occupational health & safety management system

[Find out more](#)

# Training Schedule

	DAYS	JUL	AUG	SEP	OCT	NOV	DEC
<b>HEALTH AND SAFETY MANAGEMENT (Virtual Online Training)</b>							
ISO 45001:2018 Health and Safety Management Systems: Requirements	1	8		16		11	
ISO 45001:2018 Health and Safety Management Systems: Implementation	2	9-10		17-18		12-13	
ISO 45001:2018 Health and Safety Management Systems: Internal Auditor	2	11-12		19-20		14-15	
ISO 45001:2018 Health and Safety Management Systems: Lead Implementer	5				14-18		
CQI and IRCA Certified ISO 45001:2018 Lead Auditor Training Course (PR357)	5		26-30		21-25		2-6

# Quality & business excellence

Training in quality and business excellence will provide you with an awareness of systems, tools and techniques to implement and audit against a variety of standards. Improved organizational performance, increased customer satisfaction and competitive advantages can be gained through courses and qualifications in this practice area.

## **ISO 9001 Quality Management courses**

Our ISO 9001 training courses and qualifications will help you to better understand what a quality management system is, how to implement it, and how to audit your system to enhance organizational performance, increase customer satisfaction, and gain a competitive edge.

[Find out more](#)

## **ISO 41001 Facility Management courses**

ISO 41001 helps you as a facility management provider recognize the scope of your responsibilities and create a management structure, with appropriate resources to address your needs and the strategies of those you deliver services to.

[Find out more](#)

## **ISO 55001 Asset Management courses**

Our experts can help you to understand and audit an Asset Management system, enabling you to better manage financial, physical, or organizational assets. This could lead to better operating results, increased performance, and improvement to your bottom line.

[Find out more](#)





## **IATF 16949 Automotive Quality Management courses**

Global technical specification and quality management standard for the automotive industry. It outlines everything you need to know about achieving best practice when designing, developing, manufacturing, installing or servicing automotive products. Our experts can help you to understand and audit IATF 16949:2016 with our training courses.

[Find out more](#)

## **ISO/IEC 20000-1 Service Management courses**

Ideal for any service provider, large or small, who wants to provide assurance in the quality of the services they deliver. It's commonly used for IT services, facilities management and business services to help ensure effective and resilient services in today's changing service delivery environment.

[Find out more](#)

## **Process Improvement & Root Cause Analysis**

We've worked with clients the world over who've shared their issues - whether that's getting to the root cause of an issue or embedding process improvements. We've developed a range of training courses using this insight, and best-in-class industry tools. The result is a portfolio of training courses to help you grow your organization by providing specific knowledge on how to develop your strengths, as an individual, as a team, and as an organization.

[Find out more](#)

## **Lean Six Sigma**

Our Lean Six Sigma training courses are specially designed to allow you to attain a high level of competence in business process improvement techniques and more importantly, to make a real difference to your company's performance

[Find out more](#)

## **PAS 99 Integrated Management Systems courses**

PAS 99 is the world's first specification for integrated management systems. We use accelerated learning techniques to make sure you fully understand integrated management systems. We put your learning into context with a blend of classroom teaching, workshops, and interactive sessions. We can also bring our training to you with our in-house courses.

[Find out more](#)

## **ISO/IEC 17025 Laboratory Accreditation courses**

The training courses help you demonstrate to customers, regulatory authorities, and accreditation bodies that your laboratory complies with ISO/IEC 17025 requirements

[Find out more](#)

# Training Schedule

	DAYS	JUL	AUG	SEP	OCT	NOV	DEC
<b>QUALITY MANAGEMENT (Virtual Online Training)</b>							
ISO 9001:2015 Quality Management Systems: Requirements	1	1		2		4	2
ISO 9001:2015 Quality Management Systems: Implementation	2	2-3		3-4		5-6	3-4
ISO 9001:2015 Quality Management Systems: Internal Auditor	2	4-5		5-6		7-8	5-6
ISO 9001:2015 Quality Management Systems: Lead Implementer	5		12-16				
CQI and IRCA Certified ISO 9001:2015 Lead Auditor Training Course (PR328)	5		19-23		28-1		9-13

	DAYS	JUL	AUG	SEP	OCT	NOV	DEC
<b>SERVICE MANAGEMENT (IT Service Management) (Virtual Online Training)</b>							
ISO/IEC 20000-1:2018 Requirements	1				28		
ISO/IEC 20000-1:2018 Implementation	2				29-30		
ISO/IEC 20000-1:2018 Internal Auditor	2				31-1		
ISO/IEC 20000-1:2018 Lead Implementer	5		26-30				
CQI and IRCA Certified ISO/IEC 20000-1:2018 Lead Auditor (Information Technology - Service Management) Training Course (PR367)	5					18-22	

	DAYS	JUL	AUG	SEP	OCT	NOV	DEC
<b>PERFORMANCE MANAGEMENT (Virtual Online Training)</b>							
Effective Root Cause Analysis (RCA)	2					4-5	
Process Improvement: Introduction	1				1		
Process Improvement: Auditor	2				2-3		

	DAYS	JUL	AUG	SEP	OCT	NOV	DEC
<b>INTEGRATED MANAGEMENT SYSTEMS 9001, 14001 &amp; 45001 (Virtual Online Training)</b>							
PAS 99:2012 Integrated Management System: Requirements	2				1-2		
PAS 99:2012 Integrated Management System: Implementation	2				3-4		
PAS 99:2012 Integrated Management System: Internal Auditor	3					4-6	

# Training Schedule

	DAYS	JUL	AUG	SEP	OCT	NOV	DEC
<b>IATF 16949:2016 (Virtual Online Training)</b>							
IATF 16949:2016 Quality Management Systems: Requirements	2			9-10			
IATF 16949:2016 Quality Management Systems: Implementaton	3			11-13			
IATF 16949:2016 Quality Management Systems: Internal Auditor	2			16-17			
IATF 16949:2016 Quality Management Systems: Auditor/Lead Auditor	5	<i>Please email to share your interest</i>					

	DAYS	JUL	AUG	SEP	OCT	NOV	DEC
<b>FACILITIES MANAGEMENT (Virtual Online Training)</b>							
ISO 41001:2018 Requirements	1	<i>Please email to share your interest</i>					
ISO 41001:2018 Implemetation	2	<i>Please email to share your interest</i>					
ISO 41001:2018 Internal Auditor	2	<i>Please email to share your interest</i>					

	DAYS	JUL	AUG	SEP	OCT	NOV	DEC
<b>Asset Management</b>							
Asset Management: Requirements of BS ISO 55001:2014	1	<i>Please email to share your interest</i>					
ISO 55001 Implementation Training Course	2	<i>Please email to share your interest</i>					
Asset Management - Key Elements of Auditing BS ISO 55001:2014	1	<i>Please email to share your interest</i>					

	DAYS	JUL	AUG	SEP	OCT	NOV	DEC
<b>LABORATORY MANAGEMENT (Virtual Online Training)</b>							
ISO 17025:2017 Requirements, Implementation and Internal Auditing	5	<i>Please email to share your interest</i>					
ISO 17025:2017 Lead Auditor / Team Leader	5	<i>Please email to share your interest</i>					

Give complete confidence to your customers and supply chain that you have the desired skills and competence in sustainability. With our courses and qualifications, you can demonstrate that you have the aptitude to help make a difference to issues that are important to your organization.



### **ISO 14001 Environmental Management courses**

Our ISO 14001 training courses and qualifications will help you to better understand what an environmental management system is, how to implement it, and how to audit your system.

[Find out more](#)

### **ISO 50001 Energy Management courses**

Our training courses are designed to help you understand and implement an energy management system based on ISO 50001 with confidence. With training, you could achieve greater savings while avoiding common mistakes.

[Find out more](#)

### **PAS 2060 Carbon Footprint**

Our PAS 2060 training courses will help you understand the key actions your organization will need to take to deliver its net zero ambitions. Learn to calculate your carbon footprint and develop your carbon footprint management plan to meet your goals.

[Find out more](#)



# Training Schedule

	DAYS	JUL	AUG	SEP	OCT	NOV	DEC
<b>ENVIRONMENTAL MANAGEMENT (Virtual Online Training)</b>							
ISO 14001:2015 Environmental Management Systems: Requirements	1	15		2		11	
ISO 14001:2015 Environmental Management Systems: Implementation	2	16-17		3-4		12-13	
ISO 14001:2015 Environmental Management Systems: Internal Auditor	2	18-19		5-6		14-15	
ISO 14001:2015 Environmental Management Systems: Lead Implementer	5				7-11		
CQI and IRCA Certified ISO 14001:2015 Lead Auditor Training Course (PR315)	5		19-23		21-25		2-6

	DAYS	JUL	AUG	SEP	OCT	NOV	DEC
<b>ENERGY MANAGEMENT (Virtual Online Training)</b>							
ISO 50001:2018 Energy Management Systems: Requirements	1				14		
ISO 50001:2018 Energy Management Systems: Implementation	2				15-16		
ISO 50001:2018 Energy Management Systems: Internal Auditor	2				17-18		
CQI and IRCA Certified ISO 50001:2018 Lead Auditor Energy Management Systems Training Course (PR366)	5	<i>Please email to share your interest</i>					

Our Governance, Risk and Compliance courses and qualifications provide you with an awareness of the processes you can implement to help your organization achieve business objectives and act with integrity. Gain the knowledge and skills needed to embed good business practices into everyday life - enabling your organization to seize opportunities, stay ahead of uncertainty, and meet stakeholder expectations.



## **ISO 31000 Risk Management courses**

If you manage your risk, then you manage your success. Find out how protecting your business daily brings big benefits. ISO 31000 applies to most business activities including planning, management operations and communication processes.

[Find out more](#)

## **ISO 37001 Anti-bribery courses**

ISO 37001 specifies a series of measures your organization can implement to help prevent, detect and address bribery. The courses follow a structure to help you familiarize yourself with the standard, learn how to implement an ABMS into an organization, and how to audit it..

[Find out more](#)

# Training Schedule

	DAYS	JUL	AUG	SEP	OCT	NOV	DEC
<b>RISK MANAGEMENT (Virtual Online Training)</b>							
ISO 31000:2018 Management Systems Requirements & Implementation	3					4-6	
Certified Risk Professional, based on ISO 31000:2018, ISO 27001:2013 and ISO 22301:2019	5			16-20			

	DAYS	JUL	AUG	SEP	OCT	NOV	DEC
<b>ANTI-BRIBERY (Virtual Online Training)</b>							
ISO 37001:2016 Anti-bribery Management System: Requirements	1			9			
ISO 37001:2016 Anti-bribery Management System: Implementation	2			10-11			
ISO 37001:2016 Anti-bribery Management System: Internal Auditor	2			12-13			
ISO 37001:2016 Anti-bribery Management Systems: Lead Auditor	5				7-11		

As a leading full-scope Notified Body and UK Approved Body, we understand the challenges of meeting regulatory requirements and maintaining quality management systems in the MedTech sector.

We offer a wide portfolio of medical device courses led by experts from all around the world. Our highly specialized training allows you to increase your knowledge of key fundamental topics, standards, and regulatory requirements to place your medical device on the market.



### ISO 13485 Medical Devices courses

We offer a wide portfolio of medical device courses led by experts from all around the world. Our highly specialized training allows you to increase your knowledge of key fundamental topics, standards, and regulatory requirements to place your medical device on the market.

[Find out more](#)

### Medical Device Regulation courses

The European Medical Device Regulation (MDR) replaced the MDD and the AIMDD. Discover our MDR-dedicated training portfolio developed to help you navigate the MDR transition from requirements to implementation.

[Find out more](#)

### CE Marking courses

Our dedicated training portfolio for CE marking is designed to help you gain a better understanding of the CE Certification process, enabling you to navigate it more easily and to be better prepared for the market.

[Find out more](#)

### ISO 14971 Risk Management course

This on-demand intensive course is designed to increase your understanding of ISO 14971:2019 impact on decision-making in medical device manufacturing processes. It helps medical device professionals understand how ISO 14971:2019 can improve their business and risk management efforts.

[Find out more](#)

# Training Schedule

	DAYS	JUL	AUG	SEP	OCT	NOV	DEC
<b>MEDICAL DEVICES MANAGEMENT (Virtual Online Training)</b>							
ISO 13485:2016 Clause by Clause	2		12-13		14-15		
ISO 13485:2016 Implementation	2		14-15		16-17		
ISO 13485:2016 Internal Auditor	2		19-20		21-22		
CQI and IRCA Certified Medical Devices – Quality Management Systems Auditor/Lead Auditor Training Course (ISO13485:2016) (PR369)	5	22-26				11-15	
ISO 14971:2019 Introduction to Risk Management for Medical Devices	1					18	
Requirements of the Medical Device Regulation 2017/745 (MDR)	1	1					
Implementation of the Medical Device Regulation 2017/745 (MDR) for CE Marking	3	2-4					

Demonstrate your commitment to food safety and standards across the entire food and beverage supply chain – with courses and qualifications from BSI.

## **ISO 22000**

Our ISO 22000:2018 Food Safety Management Systems courses are activity-based, resulting in a deeper understanding of the material and a greater, immediate impact on job performance.

[Find out more](#)

## **FSSC 22000**

Food Safety System Certification 22000 (FSSC 22000) is a robust, ISO-based, internationally accepted certification scheme for auditing and certification of food safety within the food and beverage manufacturing sector.

[Find out more](#)

## **BRCGS**

Developed with the Standard Managers and in line with new issues of the Global Standards, BRCGS training courses provide delegates with the most up-to-date information.

[Find out more](#)



## **HACCP**

These courses enable managers and supervisors to develop their knowledge of food safety and competency in risk analysis and hazard management.

[Find out more](#)

## **Food Safety Qualification**

Food Safety Foundation is suitable if you are new to a role in food and need to understand the principles of food safety and hygiene, HACCP and Allergens.

[Find out more](#)

# Training Schedule

	DAYS	JUL	AUG	SEP	OCT	NOV	DEC
<b>FOOD MANAGEMENT (Virtual Online Training)</b>							
SANS 10330:2020 HACCP and PRP Implementation	2	8-9				25-26	
Introduction to Food Safety based on R 638:2018 Training Course	1						
FSSC 22000 v6 Understanding	1			16			
FSSC 22000 v6 Implementation	2			17-18			
FSSC 22000 v6 Internal Auditor	2			19-20			
CQI and IRCA Certified FSSC 22000 v6 Lead Auditor (Food Safety Management Systems) Training Course (PR275)	5	15-19					9-13
ISO 22000:2018 Requirements	1					11	
ISO 22000:2018 Implementation	2					12-13	
ISO 22000:2018 Internal Auditor	2					14-15	
CQI and IRCA Certified ISO 22000:2018 Lead Auditor (Food Safety Management Systems) Training Course (PR359)	5		19-23				2-6
BRCGS Global Standard for Packaging Issue 6: Sites Training	2	<i>Please email to share your interest</i>					
BRCGS Global Standard for Food Safety Issue 9: Sites Training	2	<i>Please email to share your interest</i>					

